



Infrastructure Central

WATER & ELECTRICITY ACCOUNT APPLICATION FORM COMMERCIAL

Please tick whether this application is for one or both utilities Water Electricity

This form must be returned at least 48 hours prior to connection required.

Date required _____ Customer # _____
Is there a dog located on the property? Yes No
If yes, please refer to the Terms & Conditions below

Supply address _____
Business name (in full) _____ ABN _____
Trading name (in full) _____
Type of business _____

Business Owner Details

First name _____ Surname _____
Date of birth _____ Phone (H) _____
Mobile _____ Phone(W) _____
Email _____ Drivers _____
address _____ License # _____

Postal address _____
Please Tick Owner Renting _____
Landlord or Real Estate Name: _____

This application will incur an Account Establishment Fee for electricity of \$23.50 (GST inc)

Your attention is directed to the Terms and Conditions of Supply printed below.
If Pilbara Iron requires further information about my/our application, I/we agree to allow Pilbara Iron to obtain a report containing information about my/our personal credit from a credit reporting agency or other agency. Pilbara Iron has informed me/us that it may give certain personal information about me/us to a credit reporting agency. I/we confirm that I/we have read and understood the Pilbara Iron's terms and conditions of supply printed on the reverse of this form. I/We agree to abide by these terms. I/We understand that the energy supply may be disconnected without notice if these terms are not met.

I have read and understood the terms and conditions attached

Signature _____ **Date** _____

Please note: agent's signatures are not allowed. Form must be signed by applicant.

DAMPIER OFFICE
PO Box 21, 6713
Helpdesk Ph: 1800 992 777
Fax: 9143 5219



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TERMS AND CONDITIONS OF SUPPLY

- 1 This application shall not be binding on Pilbara Iron Pty Limited until receipt of your Account Establishment Fee. **Your completed application form must be returned to Pilbara Iron Utilities within seven days, or your supply may be disconnected.**
 - 2 The Supply Authority shall not be responsible or liable for any injury, loss or damage which may occur to the customer's premises, fittings, fixtures, furniture and personal belongings including those of his licensees or invitees no matter how so ever such injury, loss or damage may occur. (This includes but is not limited to injury, loss or damage caused by increases or decreases in the voltage or other change in the energy supplied or failure of any apparatus, instrument, meter or appliance owned or supplied or failure of any apparatus, instrument, meter or appliance owned or supplied by the Supply Authority).
The customer shall indemnify and keep indemnified the Supply Authority against all claims, demands, suits, actions, costs and damages arising from loss or damage to any property and caused directly or indirectly by the supply of energy to the consumer's premises.
 - 3 Pilbara Iron account terms are **strictly 28 days**. Failure to pay within these terms may result in disconnection of supply **without notice**. If charges are to be paid by your employer then employer must complete this application form in co/tenant section. Please note it is your responsibility to ensure your employer pays this account.
 - 4 Details of Normal Supply – 415/240 Volts, 3 Phase, 50Hz.
 - 5 **After Hours Reconnection (from 3.30pm to 7am)** will incur an after hours re-connection fee **(\$192.75 GST inclusive)**
 - 6 Special Read Fee \$19.20 may apply if we are unable to access your meter to read on nominated dates.
 - 7 **DOG OWNERS For the safety of our meter readers - customers must advise Pilbara Iron of dogs on premises. Customers** are to ensure dogs are restrained when meter readers are completing readings. Failure to comply may result in your property being assessed and also the special read fee might apply if we need to complete a special meter reading.
 - 8 **Disconnections will incur a Special meter Reading Fee of \$23.50 (GST inclusive)**
- A Termination Form must be completed and returned to Pilbara Iron Customer Services upon vacating the property. Failure to comply will result in you, the vacating tenant, being charged up until a termination form has been received.
- 9 **WICKHAM CUSTOMERS** please note: connection is **not available** until an electrical inspection has been completed and advice received from Robe authorising connection.
- 10. IMPORTANT NOTICE TO APPLICANT(S) FOR CREDIT (SECTION 18(E)(1) PRIVACY ACT 1988)**

Pilbara Iron reserves the right to vary its fees and charges without notice.

Notice of disclosure of your credit information to a credit reporting agency (Privacy Act 1988):

Pilbara Iron may give information about you to a credit reporting agency, for the following purposes:

- To obtain a consumer credit report about you, and/or
- To allow the credit reporting agency to create or maintain a credit information file containing information about you. The information is limited to:
 - Identity particulars – your name, sex, address (and the previous two addresses), date of birth, name of employer, and driver's licence number.
 - Your application for credit or commercial credit – the fact that you have applied for credit and the amount.
 - The fact that Pilbara Iron is a current credit provider to you.
 - Loan/Account repayments/payments which are overdue by more than 60 days and for which debt collection action has started.
 - Advice that your loan/account payments/repayments are no longer overdue in respect of any default that has been listed.
 - Information in that the opinion of Pilbara Iron you have committed a serious credit infringement (that is, fraudulently or shown an intention not to comply with your credit obligations).
 - Dishonoured cheques – cheques drawn by you for \$100 or more - that have been dishonoured more than once.
 - That credit provided to you by Hamersley Iron has been paid or otherwise discharged.

| AGENT'S USE ONLY | | PILBARA IRON CUSTOMER SERVICES USE ONLY | |
|---------------------------|--|---|--|
| Date of Reading | | Debtor # in SAP | |
| Main/Domestic Meter# | | Date entered in UMS | |
| Main/Domestic Reading | | Invoice # Electricity | |
| A/C Reading | | Invoice # Water | |
| Water Meter # | | Name of person completing | |
| Water Meter Reading | | Other | |
| Name of person completing | | | |

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